North Central Regional Transit District (NCRTD)
Resolution 2009-15

Americans with Disabilities Act (ADA)
Complementary Paratransit Service
Policies & Procedures

WHEREAS, it is the goal of the North Central Regional Transit District, through its Americans with Disabilities Act (ADA) complementary paratransit service, to design, implement and maintain an efficient and effective transportation system for persons with disabilities who are "ADA paratransit eligible"; and

WHEREAS, trips for any purpose will be accommodated and will not be prioritized by trip purpose. Passengers may be asked the nature of their trip so as the 'NCRTD can be prepared to provide appropriate safety measures; and

WHEREAS, the ADA complementary paratransit service shall operate from 6:00 am to 6:00 pm Monday through Friday. These are the same days and hours that fixed route service operates;

NOW, THEREFORE, BE IT RESOLVED that the attached ADA Complementary Paratransit Service Policies & Procedures were passed, approved and adopted this fourth day of December, 2009

Alfred Herrera, Chairman

Approved as to form:

Mark Basham, Legal Counsel

NCRTD OFFICIAL DOCUMENT